



Owen Developments
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Opening Hours :
Monday to Thursday - 8am to 5pm
Friday - 8am to 4:30pm
Saturday & Sunday - Closed

TURBO SERVICE REQUEST FORM

NAME:

ADDRESS:

EMAIL ADDRESS:

CONTACT NUMBER:

TURBO MAKE/MODEL:

VEHICLE MAKE/MODEL:

TOTAL MILAGE OF TURBO:

VEHICLE USE:

Please state reasons/symptoms for suspecting a turbo fault:

The purpose of this form is to provide our specialist Turbocharger Engineers and Quality Control Department with sufficient and accurate information on the turbo failure to assist them in the analysis and resulting conclusion of the investigation into the possible causes that may have determined the failure or malfunction of the turbocharger.

A failure investigation will be undertaken but will incur an initial charge of £77.00 plus VAT, which will be waived if a new turbo is purchased from or rebuilt by Owen Developments. This charge includes the strip down and comprehensive inspection of the unit with strict examination of the individual parts by our specialist team, who will determine a conclusion from their findings.

If, after the findings have been ascertained, the turbo and/or parts are deemed unusable, they can either be returned to the owner in part form or disposed of as required however, alternatively, if the turbo is able to be rebuilt, the unit can be returned in part form if required or can be rebuilt at an additional cost which will include labour and some new parts as required.

A rebuild estimate can be requested and upon acceptance and consent of the owner to go ahead, the unit will be rebuilt to the highest standard and can be returned by courier or collected by the owner.

Owners must be aware that the return of any parts or the rebuild of a unit is charged additionally, thereby saving those owners whose parts are scrapped, additional charges built into standard costs that they do not require. Please see Owen Developments Terms and Conditions of Sale on the reverse of your invoice, which is relevant to any additional work or rebuild costs.

If four weeks pass after the date of our initial rebuild quote or correspondence, we will have the right to dispose of your turbo at our discretion. Please make sure you contact us within this time frame with clear direction of how you would like us to proceed with your service request.

By signing this form, I certify that I have read the above information. Any questions concerning these policies have been discussed. My signature also certifies my understanding of the agreement with the above policies. A photocopy of this document is as valid as the original. You may receive a copy of this document upon request.

X

