



## TURBO INSPECTION REQUEST FORM

Date Received:

<b>Customer/Company</b>			
<b>Address</b>			
<b>Contact Number</b>		<b>Contact Name</b>	
<b>Email Address</b>		<b>Invoice Number</b> (if purchased from Owens)	

<b>Turbo Make/Type</b>		<b>Part No</b>	
<b>Vehicle to which turbo was fitted</b>		<b>Total mileage of turbo to date</b>	

State reasons and symptoms for suspecting a turbo fault	
If the fitment of this turbo was to replace an original turbo fault or failure, please state the nature of the previous failure	
Vehicle use	

The purpose of this form is to provide our specialist Turbocharger Engineers and Quality Control Department with sufficient and accurate information on the turbo failure to assist them in the analysis and resulting conclusion of the investigation into the possible causes that may have determined the failure or malfunction of the turbocharger.

A failure investigation will be undertaken but will incur an initial charge of £65.00 plus VAT, which will be waived if a new turbo is purchased from or rebuilt by Owen Developments. This charge includes the strip down and comprehensive inspection of the unit with strict examination of the individual parts by our specialist team, who will determine a conclusion from their findings.

If, after the findings have been ascertained, the turbo and/or parts are deemed unusable, they can either be returned to the owner in part form or disposed of as required however, alternatively, if the turbo is able to be rebuilt, the unit can be returned in part form if required or can be rebuilt at an additional cost which will include labour and some new parts as required.

A rebuild estimate can be requested and upon acceptance and consent of the owner to go ahead, the unit will be rebuilt to the highest standard and can be returned by courier or collected by the owner.

Owners must be aware that the return of any parts or the rebuild of a unit is charged additionally, thereby saving those owners whose parts are scrapped, additional charges built into standard costs that they do not require. Please see Owen Developments Terms and Conditions of Sale on the reverse of your invoice, or on our website, which is relevant to any additional work or rebuild costs. If you have any further information you would like to give us, please use the reverse of this form and include in with your turbo. Please call us if you have any questions or need further information, we will be more than pleased to help.